



## **NOTICE OF MEETING**

<b>Meeting:</b>	<b>Overview and Scrutiny Committee</b>
<b>Date and Time:</b>	<b>Tuesday 11 April 2023 7.00 pm</b>
<b>Place:</b>	<b>Council Chamber</b>
<b>Enquiries to:</b>	<b>Committee Services committeeservices@hart.gov.uk</b>
<b>Members:</b>	<b>Dorn (Chairman), Smith (Vice-Chairman), Axam, Butcher, Butler, Coburn, Davies, Engström, Farmer, Wildsmith and Woods</b>

Chief Executive

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## **AGENDA**

**This Agenda and associated appendices are provided in electronic form only and are published on the Hart District Council Website.**

**Please download all papers through the Modern.Gov app before the meeting.**

- At the start of the meeting, the Lead Officer will confirm the Fire Evacuation Procedure.**
- The Chairman will announce that this meeting will be recorded and that anyone remaining at the meeting had provided their consent to any such recording.**

### **1 MINUTES OF PREVIOUS MEETING (Pages 4 - 7)**

The minutes of the meeting of 14<sup>th</sup> March 2023 are attached to be confirmed and signed as a correct record.

## **2 APOLOGIES FOR ABSENCE**

To receive any apologies for absence from Members\*.

**\*Note:** Members are asked to email Committee Services in advance of the meeting as soon as they become aware they will be absent.

## **3 DECLARATIONS OF INTEREST**

To declare disclosable, pecuniary and any other interests\*.

**\*Note:** Members are asked to email Committee Services in advance of the meeting as soon as they become aware they may have an interest to declare.

## **4 CHAIRMAN'S ANNOUNCEMENTS**

## **5 PUBLIC PARTICIPATION (ITEMS PERTAINING TO THE AGENDA)**

Anyone wishing to make a statement to the Committee should contact Committee Services at least two clear working days prior to the meeting. Further information can be found [online](#).

## **6 QUARTER 4 COMPLAINTS ANALYSIS (Pages 8 - 14)**

To review the number and outcome of customer complaints for Quarter 4, January–March 2023.

## **7 MULTI AGENCY FLOOD FORUM (Pages 15 - 20)**

To review the minutes of the March 2023 Multi Agency Flood Forum Meeting

## **8 CORPORATE RISK REGISTER (Pages 21 - 30)**

To review and comment on the Corporate Risk Register (Appendix A) and the current mitigation that is in place.

## **9 CHAIRMAN'S ANNUAL REVIEW (Pages 31 - 33)**

To review the work of Overview and Scrutiny Committee over the past year 2022/23.

## **10 CABINET WORK PROGRAMME (Pages 34 - 37)**

To consider the Cabinet Work Programme.

**11 OVERVIEW AND SCRUTINY WORK PROGRAMME (Pages 38 - 40)**

To consider and amend the Overview and Scrutiny Work Programme.

**Date of Publication: Thursday, 30 March 2023**